

Heavy Vehicle Industry Safety Survey 2024



Overview

Responses from drivers increased by **21%** since 2022, while management responses decreased by **17%**. The majority of responses came from:

Role **63%** Drivers **26%** Managers

Based in **32%** VIC **27%** NSW **19%** QLD



Experience

51% 20+ years
12% 10-14 years
14% 1-5 years or less



Transporting

56% Locally
22% Interstate
22% Intrastate



Industry

22% General Freight
16% Buses/Coaches
13% Agriculture



Business size

13% 21 - 50 employees
30% 2-10 employees
12% 1 employee



Safety insights



81%

of respondents feel that employees can raise concerns about safety issues.



83%

of respondents stated that incidents are reported.



80%

of respondents believe that safety is an important part of all business activities and decision making.



78%

of respondents agree that management are visible in the workplace and demonstrate an interest in safety.



94%

of respondents stated that drivers frequently inspect the vehicle for potential safety defects prior to operating.



80%

of respondents agree that employees understand what is required to fulfil their safety responsibilities.



70%

of respondents feel that work is scheduled in a way that reduces time pressures.



82%

of respondents agree that drivers frequently assess risks associated with the driving task (e.g. weather/road conditions).



80%

of respondents agree that employees are able to say no when asked to undertake an activity if they believe it is unsafe.



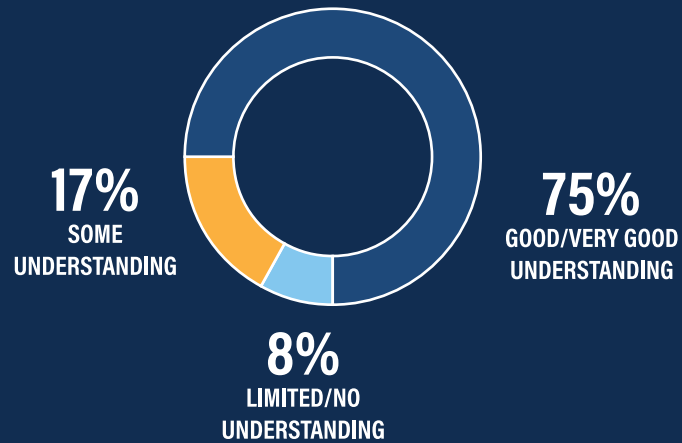
71%

of respondents agree that safety investigations focus on improving safety rather than blaming an employee.

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Understanding of Chain of Responsibility



Safety Communication

76% of respondents agree that safety related information is communicated to all staff.

92% MANAGERS AGREE

63% DRIVERS AGREE

Safety communications appear to be significantly less effective at reaching respondents in driver roles.



Safety promotions and training



65%

of respondents agree that relevant safety training is provided on an ongoing basis.

83%
MANAGERS AGREE

50%
DRIVERS AGREE



74%

of respondents stated that relevant safety training is provided to new staff at the time of induction.

90%
MANAGERS AGREE

60%
DRIVERS AGREE



64%

of respondents agree that managers actively seek feedback from employees about safety issues.

83%
MANAGERS AGREE

49%
DRIVERS AGREE



63%

of respondents believe that there is an ongoing program of safety promotion and communication.

79%
MANAGERS AGREE

50%
DRIVERS AGREE

There is a notable gap between the survey responses of drivers and manager concerning safety promotion and training.

NHVR advice and guidance materials



52%

of respondents were aware of Regulatory Advice Material.



9 in 10

respondents that have used NHVR advice and guidance materials found them useful.



65%

of respondents were aware of Industry Codes of Practice.